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Unscheduled Network Outage [Resolved]

By [Sunburnt Technology](#), 27 May 2014

Today there was an unscheduled network outage at our data center which caused interruptions to some of our services. The problem was caused by a faulty network component which started dropping connections to our server. It has been resolved and all services are now running normally.

This is the first problem we've had with our network provider in over 5 years, and they worked rapidly to identify and replace the faulty hardware.



In cases of service outage you can still get updates from us by following [our Facebook page](#) or checking our feed [@GetSunburnt](#).

We have also procured a new server on a different network. This machine has twice the processing power, five times the memory and more network bandwidth than our main server. We will be moving our services to the server in the coming weeks.

Sorry for the inconvenience and thanks for your patience.

About Sunburnt Technology



Sunburnt Technology has been helping businesses reach customers around the world since 2003. Our integrated Internet Business Platform includes [SEO Tools](#), Web Analytics, [Content Management](#), [Website Designer](#), [Email Marketing](#), [Online Store](#), [Domain Name Management](#) and more.

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