



Sunburnt

Internet Business Platform

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Frequently Asked Questions

Will my website show up in Google?

We have built our software with optimal support for search engines and will ensure that your website is submitted to Google. However, this does not mean you will appear at the top of the search results, or even on the first page. For more information, please read our article entitled [What Is Search Engine Optimisation?](#).

What are my email settings?

Please see the [Business Email Settings](#) page and our [video on how to set up your email accounts](#).

What is the difference between POP and IMAP email?

POP email is stored locally on your computer and deleted from our server when you download it. IMAP email is stored permanently on our server.

Do you sell home or business broadband Internet access?

No, we are a software company. You will need an existing Internet connection to use our software.

How much does it cost?

Fees for your website hosting and email service are based on the monthly volume of traffic to your website and the number of emails delivered. Please [check the prices page](#) for the latest figures.

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